



## Residential Interim Visitation Guidance

June 23, 2020

We are pleased to announce guidance for residential interim visitation that will remain in place while we navigate the COVID-19 pandemic. This guidance will take effect as of June 23, 2020 at all Supervised IRAs and will continue until modified or discontinued. Family members can begin to make arrangements for visits as long as the criteria below are met and adhered to.

Please be aware that this has been developed by an Administrative team at The Arc Sullivan-Orange Counties and falls within the visitation parameters set forth by the Office for People with Intellectual and Developmental Disabilities. We respectfully request that loved ones, along with house staff, strictly adhere to the guidance below to ensure the well-being of all at the residences.

Thank you in advance for your cooperation and support. We are hoping these guidelines will facilitate a safe and enjoyable experience for both you and your loved one.

- All IRA visits will only be permitted between the hours of 10a and 5p.
- Visitation will only occur outdoors in designated areas of each home.
- If a house is under quarantine of any kind, visitation will not be permitted in order to ensure the safety of all. If the status of a residence changes, family members will be alerted if there are any positive or suspected cases of COVID in the residence.
- Visits must be scheduled with the Program Manager of the residence the day prior to the actual visit taking place so staff can adequately prepare for the visit.
- Family members that arrive to the residence without an appointment will not be permitted visitation.
- Visits will last for a maximum of one hour unless previous arrangements are authorized through the assigned Program Director.
- All visits must be scheduled at least 30 minutes apart to leave enough time for a thorough cleaning and disinfecting of the area by staff.
- Each residence will only be able to accommodate visitors for one individual at a time to ensure a pleasant and safe experience.
- Visitors will be limited to 2 individuals at a time unless previously authorized by the assigned Program Director.
- All staff and individuals supported will be made aware of the daily visitation schedule so that they can adequately prepare for the day.
- All visitors to the residence must be at least 18 years old.
- All visitors must have their temperatures taken upon arrival and agree to the health screening. The screening will be done at the time the appointment is scheduled and upon arrival at the residence.

- All visitors must attest to the following upon arrival: “I have been symptom free (fever, coughing, shortness of breath, difficulty breathing, chills, muscle pain, sore throat, loss of taste or smell) without medication for 24 hours. This list is not all possible symptoms. Other less common symptoms have been reported, including gastrointestinal symptoms like nausea, vomiting, or diarrhea. I do not currently have any of these symptoms. If I do, I will reschedule my visit for another time”
- Visitors will sign in on a separate visitor log and include their name, the time of the visit, the location of the visit, the individual they visited with, and their contact information.
- Visitors that have symptoms or that are not willing to accept the health screening will not be permitted visitation.
- All visitors will be required to wear a face mask. Please bring your own face mask. If you do not have a face mask, the agency will provide you with one.
- Visitors that refuse or are unable to wear a face mask will not be permitted to visit with individuals supported.
- Visitors must sanitize their hands upon arrival to the facility and perform meticulous hand hygiene throughout the visit.
- Staff will ensure that the individual supported wears a mask if able to and washes and sanitizes their hands prior to visiting with family or friends.
- We are not permitting visitors to enter the residence at any time to ensure the safety of the individuals supported. This unfortunately presently prohibits the use of restrooms for visitors at this time.
- Visitation is only permitted on the grounds of the residence. Visitation is not permitted inside non-agency vehicles.
- Individuals supported are not permitted to leave the site during visitation.
- Any area used by the family members must be immediately cleaned and disinfected by the staff following the visit.
- Staff will assist the individuals to wash and sanitize their hands immediately following any family visits.
- Visits will be limited to one time per week unless authorized by the assigned Program Director.